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**Qualifications**

* Over 20 years of Information Technology experience
* 16+ years of SAP Software Development
* Experience in all phases of software development life cycle
* Excellent technical references as aDeveloper / Analyst, and Software Test Specialist
* Industry experience includes Oil and Gas (PRA), Human Resource, Telecommunications, Banking, Customer Service, Retail and Warehouse Management
* Strong communication and inter-personal skills
* Ability to work under pressure with high performance and highly dependable
* Proven ability in leading development and implementation of SAP Projects from conceptualization and requirements gathering to final testing and implementation
* Focused competence on the entire System Development Life Cycle (SDLC) as well as various quality control initiatives and project milestone settings

# PROFESSIONAL EXPERIENCE

#### Samsung SDS: June 2018 – August 2018

#### SAP ABAP Consultant - SAP Warehouse Management (WMS)

1. Worked with development team on creating custom report programs for Warehouse Management
2. Developed report programs with ALV screens to display serial numbers and warehouse details
3. Produced custom program to check for duplicate SIM numbers used for phone SIM cards
4. Created interface programs that displayed deliver order / warehouse information on the ALV screen and load the data into the specified SAP directory
5. Tested and troubleshoot interface programs requested by business users
6. Created Technical Specification Documents for development projects
7. Moved development transport requests through system landscapes
8. Assisted on removing unused programs in the production systems

#### Fossil Group: September 2015 – February 2018

#### SAP Security Analyst

* Validation, and rule creation of Risk-related mitigation controls and maintenance to provide continuous compliance.
* Conduct continuous monitoring activities in eleven SAP production systems

1. Monitored and ensured SOX systems are in compliant with auditors
2. Troubleshoot and develop solutions to SAP security issues in production, quality, development, and testing environments
3. Researched and reviewed role violations, role owners and documentation
4. Analyze, Design and Implementation users roles for the APAC SAP HR implementation
5. Led Infosys on the development for the APAC Project Magnify
6. Performed user and role administration using SU01 and PFCG respectively
7. Fixed authorization issues with the help of authorization analysis (SU53) and system trace (ST01)
8. Performed User master maintenance such as creating new users, assigning roles, deleting users, renaming users, resetting password, Lock/unlock User ID using transaction code SU01
9. Resolved Segregation of Duties (SOD) conflicts for appropriate Role assignment to users
10. Worked with User Information System (SUIM) for reporting and troubleshooting
11. Collaborated with other team members and business representatives to ensure security settings meet requirements of the business and align with the defined process controls and standards
12. Maintained user profiles, authorization objects and roles for 10,000+ employees (SU01, PFCG & SU24)
13. Monitored and analyzed SM20 logs for threats
14. Performed daily monitoring for firefighter log escalations and firefighter workflow review
15. Developed and documented process procedures for Role Owner / Approver / Assignment Approver Validations
16. Builds, maintain and communicates appropriate SAP security policies, processes and procedures
17. Compliance with regulatory agency standards (SOX)
18. Enforce Segregation of Duty policies and promote Compliance
19. Risk Analysis / Review with SAP GRC Access Control 10
20. Administration of transports for security changes
21. Provide Support for BI / FI / SD / HR modules
22. Automate Security Access Control and firefighter batch jobs through UC4
23. Assign Business Process Owners to review and approve Changes
24. Lock terminated user IDs and update user group for eleven production environments
25. Document process, risk assessment and testing efforts of SAP R/3 IT General Controls (ITGC) for SOX compliance
26. Performed change management process for enhancements and role developments by the contractors

#### Fossil Group: July 2012 – September 2015

**SAP Analyst/Programmer – SAP Retail and POS DM**

1. Globally oversee the SAP POS DM system for North America, Europe and Asia
2. Developed and implemented the SAP Loss Prevention Analytic Project (Fraudwatch)
3. Perform configuration to implement India Rollout Project
4. Developed proxy to direct data into the new PI landing zone for data extract into the GCP system (CRM)
5. Perform configurations for new stores profiles
6. Developed programs to handle tax-exempt sales functionalities for Japan between the SAP POSDM system and the SAP Retail system
7. Synchronized programs during SAP Service Pack Upgrade in the SAP POSDM system
8. Perform configurations for Promotion Mailer Bar Code for discounts
9. Configured transaction type code for Defective Watch Sales (WOW) for EMEA
10. Configured G/L account for China Union Payment type (CUP)
11. Developed program for Gift Card sales with zip codes (Only for New Jersey)
12. Enhanced program to fix incorrect discount Values in transaction MB5B in the retail system
13. Enhanced program for Discover Card to include new number range
14. Developed program to automate table update for E-Receipts
15. Provide functional and technical support to the Sales Audit teams (globally)
16. Control data flowing from SAP POSDM to the SAP Retail system during inventory take on a global basis
17. Maintain the data flow from the SAP POSDM system to the SAP Retail system for proper G/L postings and inventory management
18. Support data integrity between SAP POSDM and SAP Business Warehouse (BW) for reporting
19. Provide solutions for Idoc errors in the SAP Retail system
20. Data validation in POSDM for the Promotion Module Discounts and the Puerto Rico New Store Project
21. Enhanced SAP program to correct the discounts distribution for transactions with return and purchase items
22. Collaborate with PI on the inbound data mapping into POSDM

#### T-Mobile: November 2007 – June 2012

**SAP Developer – SAP HR**

1. Lead contractors on the Hold Separate project
2. Modified text for the Adobe Flex Forms for the Open Enrollment 2012 project
3. Worked on Portal iviews and pages in content administration
4. Research and acquired code from the portal for the Timekeeping project
5. Worked on all phases of development for SAP HR projects
6. Created Technical Specification Documents for development projects
7. Code inspection for the production support team
8. Provide technical advice to the production support team members
9. Developed custom report programs for Open Enrollment Projects from year 2008 through year 2011
10. Created custom report programs for both inbound and outbound to handle benefit data for Benesyst, AFLAC, SunCom, United Health Care, Prudential, Contingency Workforce, SCMS, etc.
11. Created proxy to call the function module to perform inbound data processing using PI
12. Developed customized program to handle Quarterly Bonus
13. Developed program to update employees’ 401K eligibility date
14. Involved in the implementation on the HR Payroll Project
15. Involved in the implementation on the Manager Self-Service project
16. Created Adobe Interactive forms using HRASR\_DT transaction
17. Developed Adobe Forms integration with MSS Workflow and webdynpro for ABAP and updated the standard PA, PD using BADI Methods from the Form Data.
18. Created the Work Schedule Change form for the HR process and forms scenarios
19. Created the screen layout using SFP transaction.
20. Involved in developing new BADI implementations for SAP custom back-end service for adobe forms.
21. Worked on front end validations and calculations using Javascript and formcalc.
22. Supported on fixing QAT defects and provided solutions for the defects
23. Enhanced Web Dynpro views by adding button and functionality on the backend for the Open Mobile Web (OMW) Project
24. Developed search screen using Web Dynpro for the Open Mobile Web (OMW) project

#### SAP Labs, Inc.: January 2000 – July 2007

**Senior Software Developer – Production Revenue Accounting (PRA)**

1. Work on all phases of development for SAP IS-OIL Production and Revenue Accounting (PRA)
2. Performed development for both standard software and individual customer specific enhancements
3. Responsible for specification, design, construction, unit testing, integration, performance tuning, documentation and user acceptance testing
4. Work with users /customers to gather, analyze, define and validate business requirements
5. Translate business strategies into application development architecture, specifications and detailed design
6. Design and develop reports with ABAP list processing, ABAP query, search help, report writer, report painter
7. Design and develop transactions with screen painter, menu painter, user exits, and transaction variants
8. Maintained SMARTFORMS.
9. Design and develop data conversion utilities with BDC, CATT Script
10. Design and develop system interface with BAPIs, ALE, and IDOCs
11. Provide configuration, functional and technical support to implementation teams
12. Resolve CSN issues in customer production environments
13. Configured the Measurement System in IMG for PRA Production
14. Configured the Razorfish database to synchronize with the E&P phase II project
15. Communicate with customers and provide solutions on software fixes
16. Enhanced PRA software to enable Accessibility for handicap users
17. Developed eCATT to generate test data for PRA development
18. Created and maintained Business Configuration (BC) Sets
19. Perform fixes on CHECKMAN errors
20. In depth knowledge on Production module and some knowledge in other responsible area within PRA

**AT&T/Resource Link: July 1997 – November 1999**

**Programmer/Analyst - Consumer Billing Services – Account Processing Group**

1. Enhanced programs to allow ARC accounts to marked as do not ARC
2. Performed as project lead to provide features to support the UBIC for IFM assignment
3. Modified programs to provide ALASCOM accounts to be bundle bill as 1.1
4. Performed as project lead to enhance JCLs to maintain RJE printer elimination
5. Perform as project lead on the Alphanumeric Operating Company Number (OCN) assignment
6. Responsible as subject matter expert on the Change and Configuration Control Tool
7. Performed as subject matter expert over the input/output systems
8. Mentored peers on the RAMP system
9. Developed new edit programs for AT&T’s Potential Wireless Takeback project
10. Enhanced programs to develop new functions for the Easy Reach 800 Numbers
11. Develop and Maintain COBOL programs on the Orders side of Billing
12. Solved any production/QA problems that occur outside of the batch cycle at any point in time
13. On call production and QA support which includes handling any problems that occur during the daily/nightly batch cycles

**MBNA Hallmark: January 1997 - July 1997**

**Programmer Analyst - Output Systems and Technology - Merge/Purge**

1. Enhanced COBOL II programs to process Gold Option listings upon customers’ requests
2. Analyzed and revised programs to include new vendors to the master vendor file
3. Edit COBOL II program to exclude Multi-Buyer matching during home/business merge/purge
4. Prepared and submitted Endevor packages to copy foreign tapes

**Electronic Data Systems (EDS): August 1995 - January 1997**

Technical Systems Associate - Real Estate and Mortgage Industry Division - International Customers Support

1. Developed a new batch program using PACBASE to recalculate principle and interest for mortgage loans for the Bank of Belgium
2. Maintained Model Office and Quality Assurance Cycle using SPIPC which is connected to the Belgian Information Processing Center (IPC)
3. Analyzed and revised a program to calculate the European Currency Conversion for the Bank of Belgium and its borrowers
4. Enhanced and delivered a program to indicate any European Language Required to produce control reports and accounting statements
5. Member of a two-man team to construct and implement an On-line Help System for the Technical Educational Employee Management System (TEEMS) via MS Robolhelp and VB 3.0
6. Set up a program to produce delinquency letters for co-borrowers and/or guarantors who do not share the same address
7. Documented JCLs for Production Cycle, Model Office Cycle, and Quality Assurance Cycle to enable the better understanding of the functionality for each job

**EDUCATION**

* BS in Management Information Systems, Oklahoma State University, Stillwater, OK
  + Minors in Management and Management Science and Computer Systems
* 19 credit hours from completing MBA w/Global Business concentration from University Dallas, Irving, TX

# TECHNICAL AND BUSINESS TRAINING

* Oracle Education (Vendor Course)
* DB2 for Application Programmers (Vendor Course)
* EDS Systems Engineer Technical Training Program (C language and Visual Basic)
* EDS Systems Life Cycle Deployment Course
* EDS Business Training (System Engineering Development Program)
* SAP/R3 classes with SAP America. ( Included an overview of the R/3 system, dialog programming, interactive list processing, data transfer and data dictionary)
* SAP Web Dynpro Training
* SAP Workflow-Definition and Use of Customer-Specific Workflows